

HEALTH AND SAFETY STATEMENTS

GENERAL SAFETY

- Everyone wants to have a fun, safe Event. Please follow all safety instructions of AdventureORX personnel and other Event rescue personnel.
- If you feel that you cannot safely execute any Event activity, please let an AdventureORX staff member know. We are here to assist.
- AdventureORX reserves the right, in AdventureORX's sole discretion, to remove from the Event anyone that we determine to pose a threat to the health or safety of any participant or attendee of the Event.

SAFE DRIVING

- If you do not have any experience driving off-road or in extreme conditions, let us know. We are here to help you have fun and learn to drive safely.
- If our AdventureORX personnel determines that your driving poses a threat to the safety of yourself or others, we may require you to take a one-hour driving training session with qualified AdventureORX personnel.
- If you refuse a driving training session, refuse to follow the safety instructions of AdventureORX personnel or any other Event rescue personnel, or continue to pose a threat to the safety of yourself or others, we may immediately remove you from the Event.
- You may not participate as a driver if you have any alcohol or performance-impairing drugs on board at the time of the Event. If you require medications for a health condition that may impair your driving performance, please confer with an AdventureORX staff member before the Event so that we can assist you.
- All drivers must be over 18 years old and hold a valid driver's license.

COVID-19 AND OTHER ILLNESSES

- In recognition of the importance of minimizing the transmission of COVID-19:
 - Each participant, whether driver or observer, must complete a health questionnaire and temperature check on the morning of the Event.
 - If you have a temperature over 100.4, please **do not** come to the Event. Call (888) 260-5744 and advise AdventureORX staff that you have a fever and cannot attend.
 - If you have a known exposure to COVID-19 in the 14 days preceding the Event, please call (888) 260-5744 and we will assist you in rescheduling your Event. If you are a frontline healthcare provider and have used appropriate PPE in all patient encounters, rescheduling is not required unless you are symptomatic.
- AdventureORX will provide hand sanitizer and will sanitize each vehicle provided by AdventureORX between each group of participants.
- Please do your part and use the provided hand sanitizer.
- Please use masks when interacting in close quarters with other participants that are not part of your household.
- Please comply with all applicable public health orders.
- AdventureORX is not responsible for transmission of COVID-19 or any other infectious disease during the Event.

COVID-19 PROTOCOL

- We are monitoring and adhering to all local and state guidelines.
- It is imperative for you (and your guests) to self-monitor for the following symptoms:
 - Fever or chills
 - Cough
 - Fatigue
 - Muscle or body aches
 - Headache
 - New loss of taste or smell
 - Sore throat
 - Congestion or runny nose
 - Nausea or vomiting
 - Diarrhea

- Call (888) 260-5744 to reschedule at no charge should you be experiencing any of the symptoms listed above at the time of your event.

OWNER DEPOSITS AND FEES

- Verified owners of an all-new Bronco, Bronco Sport Badlands or Bronco Sport First Edition will receive an Owner Credit to cover the cost of the Off-Roadeo experience. All other associated event costs are dependent on the following conditions:
 - If you have already taken delivery of a qualifying Bronco, you will need to pay a \$150 Owner Deposit (refunded after attending your Off-Roadeo event) and a \$35 Reservation Fee.
 - If you have not yet taken delivery of a qualifying Bronco, you will need to pay a \$200 Owner Deposit (refunded after taking delivery of vehicle) and a \$35 Reservation Fee.
- When finalizing your reservation, you may also select an optional \$75 Vehicle Damage Waiver.
- Additionally, you may add up to 3 accompanying guests to your reservation. Your first Guest Fee is \$395 plus tax; a second and third guest may be added for \$295 each plus tax.
- Please note that all Off-Roadeo participants will be responsible for lodging and travel to and from the event.

CANCELLATION AND RESCHEDULING POLICIES

- Cancellation Policy:
 - 61+ Days Before Your Off-Roadeo Reservation – Canceling your Off-Roadeo reservation 61+ days in advance will result in a full refund of any deposits you have made.
 - 15–60 Days Before Your Off-Roadeo Reservation – Canceling your reservation between 15 and 60 days in advance will result in a \$75 cancellation fee, which will be deducted from your refundable owner deposit.
 - 14 Days or Less Before Your Off-Roadeo Reservation – Canceling within 14 days of your reservation (including a no-show to the event) will result in a \$150 cancellation fee, deducted from your refundable owner deposit. All other event costs (e.g. Guest Fees) will be non-refundable, except the optional vehicle damage waiver. Owners who cancel in advance will retain complimentary attendance of Bronco Off-Roadeo, for as long as they are eligible.
- Rescheduling Policy:
 - 15+ Days Before Your Off-Roadeo Reservation – You may reschedule your Off-Roadeo event one time without incurring a fee. Additional rescheduling requests will result in a \$35 administrative fee per occurrence.
 - 14 Days or Less Before Your Off-Roadeo Reservation – You may reschedule your Off-Roadeo event for a \$100 rescheduling fee per person (Owner & Guests). Owners who reschedule will retain complimentary attendance of Bronco Off-Roadeo, for as long as they are eligible, regardless of when they reschedule.
- Guest information can be edited at any time. If you need to remove a guest from your reservation, the following terms will apply:
 - 14+ days before your reservation: Your guest fee will be fully refunded, and no additional fees will apply.
 - Less than 14 days before your reservation: For each canceled guest, a \$150 cancellation fee will be deducted from each refundable guest fee.
 - Same day: For same-day cancellations (or a no-show to the event), your guest fee will not be refunded.

RETURN POLICY

We want you to be happy with your Bronco Off-Roadeo purchase. If it isn't quite what you expected, we offer returns or exchanges in most cases.

For items purchased at one of our Bronco Off-Roadeo locations:

- Items can be returned or exchanged within 7 days of purchase.
- Please contact (info@broncooffroadeo.com) for a Return Authorization.

- All returns or exchanges must be shipped back to us within 10 business days of receiving written approval for the return or exchange.
- If a shipping label is required, the shipping cost will be deducted from the total credit due.
- Certain products can't be returned or exchanged. These include:
 - Perishable items, including food or drink items, unless the item is defective
 - Personalized items
 - Items that were marked as "Final Sale" at the time of purchase
- Items must be returned in new and unused condition, with all original packaging and tags attached.
- Bronco Off-Road reserves the right to refuse any returns which do not meet our return policy requirements, or are returned without an RMA.

For web orders shipped to United States addresses, including APO, FPO and DPO addresses:

- Most items can be returned or exchanged if requested within 21 days of delivery.
- All returns or exchanges must be shipped back to us within 10 business days of receiving written approval for the return or exchange.
- If a shipping label is required, the shipping cost will be deducted from the total credit due.
- Certain products can't be returned or exchanged. These include:
 - Perishable items, including food or drink items, unless the item is defective
 - Personalized items
 - Items that were marked as "Final Sale" at the time of purchase
- Items must be returned in new and unused condition, with all original packaging and tags attached.
- Initial shipping charges cannot be refunded.
- Bronco Off-Road reserves the right to refuse any returns which do not meet our return policy requirements, or are returned without an RMA.

Returns

- We will refund the original payment method, subject to an \$8 return fee.
- If you prefer, we will offer you a credit you can use at the web store, without the \$8 return fee. Please note web store credit can only be redeemed online at www.broncooffroadeo.com.
- To return an item please email info@broncooffroadeo.com with:
 - Your order number
 - Item(s) you wish to return
 - Reason for your return
 - Your preferred credit method
 - Once approved, you will be contacted via email with a prepaid shipping label and next steps
 - Upon receiving the shipping label and securely packaging your item(s), make sure to include your original invoice or order confirmation to prevent any delays in the returns process
 - We will process your return once it is received and evaluated at our warehouse
 - Refunds can take up to 10 business days to appear in your account

Exchanges

- We are happy to exchange a product for a different size or color, as long as the requested item is in stock.
- To request an exchange, please email info@broncooffroadeo.com with details regarding the desired item and the item you will be returning.
- Exchanges are processed upon our receipt of returned item(s) and are based on stock availability. Exchanged items are shipped free of charge.
- A maximum of one exchange per item will be allowed.

Canada, Mexico and other locations

- We regret that we are not able to offer exchanges or returns for products shipped to Canada, Mexico, or other, non-U.S. locations.
- All orders shipped to Canada, Mexico and other non-U.S. locations are considered Final Sale.

Defective Items

- If an item is received damaged or defective, please contact customer service immediately at info@broncooffroadeo.com or at (888) 260-5744.

Returned to Sender / Refused Packages

- Orders refused or deemed undeliverable by UPS will be returned to our warehouse. All packages returned to our warehouse will be treated as returns. We will return the items to stock for web store credit less an \$8 restocking fee.
- Contact us if you have any questions regarding your return or exchange. We're available 9am–5pm EST Monday–Friday (excluding public holidays) at (888) 260-5744

WEATHER AND UNANTICIPATED EVENTS

- In the event of severe or inclement weather, AdventureORX may determine that it is in the best interest of safety to either delay or suspend an Event.
- AdventureORX personnel have the authority to mitigate on-course risks, including those related to lightning and high winds. All participants must comply with the directions of AdventureORX personnel that are intended to mitigate identified course hazards.
- AdventureORX is not liable for any failure which occurs as a result or consequence of any cause beyond the control of AdventureORX, including strikes, labor disputes, government restrictions or regulations, limitations on travel or gathering of groups, limitations or restrictions on hotels, travel or transportation facilities, commodities or supplies, or other calamities or casualties, acts of war, terrorism, disaster, civil disorder, epidemic, pandemic, or public health emergency, or severe weather event or other Act of God (individually or collectively, a "Force Majeure"). AdventureORX may, in its sole discretion, resume or reschedule any Event which is canceled, postponed or terminated due to Force Majeure.

EVENT PRIVACY POLICY

The base AdventureORX Privacy Policy is available at <https://broncooffroadeo.com/privacy-policy>

In addition, AdventureORX collects and uses information as follows:

- We collect personal information from you to:
 - Enroll you in AdventureORX Events
 - Manage and administer the AdventureORX Events
 - Provide the Event-related services to you
 - Comply with legal obligations
 - Pursue legitimate interests, such as the effective and efficient operation of our business and those of third parties such as our sponsors and vendors
 - Correspond with you regarding the Event and provide other information we believe you may be interested in
 - Market our services, including by using your name and/or image, as described further below
 - Evaluate our services
- Data Sharing: We share your information with:
 - Our sponsors and vendors
 - Third parties when needed to provide supplies and services
 - Other companies that provide goods and services that might be of interest to you
 - Governmental agencies that have jurisdiction over our activities

- **Data Retention:** We retain your data for as long as it is required for our business purposes.
- **Cookies:** We use cookies to track movement through our registration process, remember your preferences and improve your user experience. Some cookies are required for our registration process to function. Other cookies can be turned off through your browser settings.

PHOTO AND VIDEO RELEASE: By entering into the Event location, you and any individuals accompanying you each grant to AdventureORX the unqualified right to film, photograph, videotape and otherwise record you, in any form or format, and grant the perpetual right to use, publish, broadcast and exhibit, without compensation, your photo, recording, likeness or image (“Image”) for any purpose. You, and any individuals accompanying you, hereby waive, release and forever discharge AdventureORX from any claim or action arising from or related to the use of any Image. If you do not want your Image to be used, you must notify AdventureORX in writing at: 1 Parklane Blvd, Suite 1100 East, Dearborn, MI 48126.

PERSONAL PHOTOGRAPHY: While you are welcome to take personal photographs of your party, please do not take photographs of others at the Event without their permission.